



International Management Systems Marketing Inc.



ISO 9001:2015

Client Name: Hi Tech Ceramics

Address: 22131 Vermont Ave. Torrance, California 90502

Date: 29 March 2017

ISO 9001:2015 Certification

To Whom It May Concern:

This letter confirms that **Hi Tech Ceramics** is in the process of developing and implementing the appropriate and required Quality Management System to qualify for ISO 9001:2015 certification. The company engaged in a consulting agreement with IMSM to provide assistance with implementing an ISO 9001:2015

It is expected that the company will successfully complete the necessary assessment, development and implementation of the Quality Management System for certification within the industry timeline. The company has the elements of good business practices and certification will support and strengthen their continual demonstration and commitment to quality, service and customer satisfaction.

Certification of compliance with ISO 9001:2015 recognizes that the policies, practices and procedures ensure consistent in the product and services. Certification establishes efficiency and responsiveness in achieving client satisfaction.

For additional information and updated status, please contact Mike Lopez, Area Manager for IMSM at: (949) 836-8811

On behalf of the Chief Assessor: Owen Wright, IMSM Inc. (Signature on file)

Mike Lopez
Area Manager